Contents

Funeral care

Issue 78 | April 2023

2 | SIGNING OFF

In the final editorial from the soon-tobe dissolved Funeral Services Training Trust, outgoing Chair John Duncan recaps the 50-plus year history of training oversight for the industry in New Zealand — and postulates that the future structure may be a version of what has gone before.

6 | MANAGING FORMALDEHYDE

Workplace chemical safety consultant Jeshurun Chandra discusses the challenges of safely using formaldehyde-based chemicals in mortuaries, and the regulatory environment.

8 | LIFE REPRESENTATIVE

John Duncan's 45 years in the industry, including multiple leadership and support roles, was recognised in Queenstown. He joins a distinguished list of Life Representatives, dating back to 1946.

12 | CONFERENCE

Bradley Shaw recaps on last month's three-day annual conference in Queenstown, the speakers, workshops, accolades, social activities, and the companionship.

18 | EMPLOYMENT ADVOCATES

Employment law specialist Paul Brown says anyone can call themselves an employment advocate, but the outcomes may not be what you expect. He suggests ways to avoid a costly disaster.

24 | FUNERAL HOME PETS

We feature a selection of the companion animals that provide comfort and friendship in times of grief. Some even get Christmas cards from families.

30 | STUDENT PERSPECTIVE

Auckland funeral director Matthew Bond discusses the new online Diploma in Funeral Directing and the benefit of being able to simultaneously learn, develop and apply relevant work skills.

32 | WEATHER BOMBS

Kay Paku reports on the impact the twin cyclones and other weather events that hit much of the North Island in January and February had on her home city, Gisborne.



Funeral Directors ASSOCIATION OF NZ



WE WELCOME YOUR CONTRIBUTIONS If you have had an experience you wish to share with others in the industry, a strong opinion on a current issue, or just some good advice for members or the industry, please contact one of the Editorial Board members or THE EDITOR James Gardiner 021 275 3394 or jamesgardinernz@gmail.com

ADVERTISING ENQUIRIES Want to advertise in Funeral*care*? Contact the Funeral Directors National Office for information and a rate card. Tel: (04) 473 7475, email: info@funeraldirectors.co.nz or visit www.funeraldirectors.co.nz/funeralcare

Funeralcare is published in April, August and December by the Funeral Directors Association of New Zealand, and the New Zealand Embalmers Association. The opinions expressed in Funeralcare are not necessarily those held by the publishers or the editor.

One copy is sent free of charge to each member of the two associations and those on the Funeral Directors Association register of funeral directors. Additional copies are available for \$10 each (includes postage). Annual subscriptions to non-members are \$45 plus gst (includes NZ postage).

Contact the Funeral Directors Association national office Tel: (04) 473 7475, or email info@funeraldirectors.co.nz or visit www.funeraldirectors.co.nz/funeralcare

EDITORIAL BOARD

Peter Williams | NZEA | Morrison Funerals, Auckland | 021 431 149 | peter2351@gmail.com

Tahlia Glatz | NZEA | Woolertons' Funeral Home, Hamilton | 021 275 1878 | tahlia@woolertons.co.nz

Bradley Shaw | Funeral Directors

Association | Gateway Funeral Services, Whakatane | 07 308 6102 | bradley@gatewayfuneral.co.nz

Mark Glanville | Funeral Directors

Association | John Rhind Funeral Directors, Kaiapoi | 027 839 5347 | mark.glanville@johnrhind.co.nz

Alastair Hebberd | Funeral Directors Association | Shone & Shirley Funeral Directors, Nelson | 027 546 5700 | alastair@shoneandshirley.co.nz

FUNERAL DIRECTORS ASSOCIATION OF NEW ZEALAND INC

National Office: Level 2, Malcolm Pacific
House, 276 Lambton Quay, Wellington 6011 |
PO Box 25148, Wellington 6140 | 04 473 7475 |
info@funeraldirectors.co.nz
www.funeraldirectors.co.nz
Chief Executive Gillian Boyes President
Rachel Benns | Vice-President Richard Fullard |
Board Peter Giddens, Andrew Malcolm,
Sharron Hanley

NEW ZEALAND EMBALMERS ASSOCIATION

The Secretary, PO Box 224, New Plymouth 4340 | secretary@nzembalmers.org.nz | www.nzembalmers.org.nz | President Jordan Goss | Secretary Kirsty Mehrtens | Treasurer Jo Piper | Executive Jo Renner, Keith Smith

ISSN 1176-5151





By Jeshurun Chandra

Managing formaldehyde-based chemicals in mortuaries

Formaldehyde, a chemical with a distinct, pungent and irritating odour, is well-known in the funeral industry and utilised in many embalming chemicals. If an embalmer or other worker is exposed there are risks of serious health impacts.

As a gas or vapour, formaldehyde can be inhaled; as a liquid, it can be absorbed through dermal (skin) contact. Since formaldehyde is a dermal sensitiser, this contact allergen causes irreversible change, so repeated exposure may invoke allergic contact dermatitis.

Exposure may cause drowsiness, fatigue, headaches, burning sensations

in the eye, nose and throat, and respiratory difficulties. It can also pose health threats, such as oedema (tissue swelling), bronchitis, and pneumonia.

Formaldehyde is also carcinogenic and genotoxic (toxic to DNA). Studies of workers exposed show an increased rate of cancers, such as the very rare nasopharyngeal cancer, nasal cancer and myeloid leukaemia. Inhalation exposures also induce cytotoxicity by increased cellular replication in genetically compromised target cells.

Studies have revealed formaldehyde's genotoxic ability intensifies its carcinogenicity in nasal tissues.

Formaldehyde-based chemicals are

heavily regulated in New Zealand. It is classified in the most toxic category of the toxicity classes.

A HEALTH AND SAFETY DILEMMA

The funeral industry is one of many sectors struggling with H&S responsibilities. These duties, obligations and liabilities can appear complicated and daunting. Employers are understandably fearful and anxious about the level of compliance and the related cost. These fears sometimes lead to frustration-based attitudes such as: the law protects the stupid employee; it's common sense; it takes a dumb worker to get hurt; it is simply a storm-in-a-teacup.

These beliefs are out of step with the current legislation and, sadly, risk harm to our people within this sector, which would in turn lead to increased scrutiny by WorkSafe. The tide can only be turned when employees and employers are engaged in a robust H&S culture.

I have worked with and for the funeral sector as an employee, a health and safety specialist, a business consultant, and a compliance certifier. The industry is known for its amazing service and support for families in times of need. Yet, there is a lack of H&S understanding related to general or specialised legislative requirements, the cornerstones in ensuring our people's ongoing health and well-being. As discussed earlier, formaldehyde-based chemicals are heavily regulated and classified as acutely toxic, ensuring some of the highest levels of regulatory control when managing formaldehyde-based chemicals.

THE LEGISLATIVE LANDSCAPE

The following laws and regulations apply: the Health and Safety at Work Act 2015, the General Risk and Workplace Management Regulations 2016, and the Hazardous Substances Regulations 2017. Environmental **Protection Authority notices also** apply.

These put the New Zealand workplace legislation in line with other developed nations. The act's purpose was to provide a balanced framework to secure robust H&S in workplaces, protect workers and others from harm, understand and eliminate or minimise workplace risks, and to provide a fair and effective workplace representation, consultation, cooperation, and resolution of issues.

WorkSafe, as the regulator, has the power and authority to determine the "responsible parties" (employer or employee) and enforce the law

using improvement notices, directive letters, fines and other penalties.

After internal reviews, WorkSafe is undertaking a shakeup in hazardous substance workplaces. WorkSafe said last year "there would be a clampdown on businesses flouting safety standards for hazardous substances", and these businesses may "get fewer second chances".

HIERARCHY OF CONTROL FOR MORTUARIES

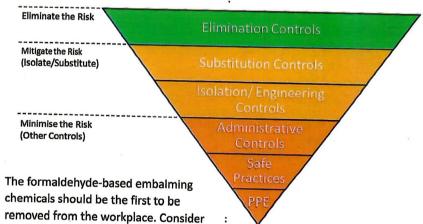
The hierarchy of control is a system for assessing and managing risks in the workplace. It is a defined, step-by-step approach to eliminating or mitigating risks. It prioritises risk controls, starting from the highest level of protection and reliability.

When determing risk and the appropriate control measures exposure monitoring is often required. This determines the level of chemicals in the air. Once the potential exposure is understood, the hierarchy of control is applied to manage the associated risks and reduce potential harm.

can the hazard be isolated to reduce the number of people encountering it, and can engineering control be applied to minimise risks (physical barriers or improved ventilation)?

In addition to the above processes of elimination and mitigation, you should aim to further minimise formaldehyderelated risks through: administrative controls (ensure that there are standardised processes, safe practices (train and support those involved in handling, transporting, or disposing), and personal protective equipment (conduct a review based on the worker's exposure levels and determine the required protection level).

PPE by itself is not considered a control. In 2021, WorkSafe stated that "businesses shouldn't rely on respiratory protection equipment as the main way to look after the health of their workers. They need to consider the hierarchy of controls." After a WorkSafe investigation, a fine of \$250,000 was imposed on a business for failing to prevent workers from being exposed to methyl bromide (a toxic chemical).



the following questions:

Are there embalming chemicals that you no longer use, are you storing more embalming chemicals than needed, and do you actively manage your inventory?

If the embalming chemical is necessary, you must reduce the risks. Consider the following: Can the chemical be substituted with a lesser-risk substance,

Jeshurun Chandra is a compliance certifier and Managing Director for Sabbath Consulting and Sabbath Training. She has extensive work experience in Canada and New Zealand, managing sites engaged in chemical-related operations and high-risk facilities. Sabbath Consulting has created a Formaldehyde Information sheet as a training tool and a selfassessment tool using the Hierarchy of Control to support Formaldehyde management.

